

TROUBLESHOOTING

PROBLEM	SOLUTION
Does not turn ON when the power button is pushed	<p>Check the Master Power Switch on the back of the EAGLE PLUS™.</p> <p>The EAGLE PLUS™ should be the ONLY appliance plugged into the electrical outlet:</p> <ul style="list-style-type: none"> ➤ Check the fuse box for tripped circuit breaker ➤ Extension cord must meet the following requirements: <ul style="list-style-type: none"> ➤ 12-gauge 15AMP /125V rated or higher
Alarm is activated during warm-up	<p>Refill the steam reservoir tank.</p> <ul style="list-style-type: none"> ➤ Push the ON/OFF button on the console
Alarm sounds	<p>The EAGLE PLUS™ is out of water:</p> <ul style="list-style-type: none"> ➤ Refill both the steam and extraction reservoir tanks ➤ Push the ON/OFF button to reset
No vacuum suction	<p>The collection tank is dirty or full.</p> <ul style="list-style-type: none"> ➤ Check hose for foreign objects ➤ Check and replace filter
No steam when squeezing trigger:	<p>Check the hose connection</p> <ul style="list-style-type: none"> ➤ Is the “lock” activated on the hose handle?
Runs out of steam too fast	<p>Turn down the Steam Pressure to 2</p> <ul style="list-style-type: none"> ➤ Most steam cleaning should be performed on MEDIUM steam pressure.
Error Codes: Will show on console screen	<p>01 – Refill Steam tank</p> <p>02 – Refill Extraction tank</p> <p>03 – Boiler did not refill</p> <p>05 - Descale boiler</p> <p>08 - Replace anti-scaling filter</p> <p>10 – Service required</p>