

*SeaHawk*

User Manual



**US STEAM®**

2440 Chamber Street, Ste A

Venus, TX 76083

[www.ussteam.net](http://www.ussteam.net)

(817) 297-7745

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## **WARNING**

- DO NOT leave the steam cleaner unattended while plugged in
- Turn off all controls and unplug the electrical cord when not in use
- DO NOT use with a damaged cord or plug
- If the steam cleaner is not working as it should, has been dropped, damaged, left outdoors or dropped into water, call for service before using
- NEVER attempt to disassemble this steamer
- DO NOT handle the electrical plug with wet hands
- DO NOT use near children
- DO NOT pull or carry by power cord
- Keep cord away from heated surfaces
- ALWAYS set safety switch on hose handle into the locked position when not in use
- Not setting safety switch to locked position could result in an injury
- Keep body, hands, and feet away from accessories or nozzle when steam is in active use
- ALWAYS test a small area before cleaning a large area on any type of surface to make sure no damage will occur
- The steam cleaner should be the only appliance plugged into an outlet
- *Use only a 12 gauge / 15 AMP rated or higher rated extension cord with max length of 25ft*
- Any alteration of electrical cord supply on this steam cleaner will void all warranties

# Components



**ON / OFF**

## **Vacuum Button**

➤ Push to Turn ON

## **Steam Button**

➤ Push to start making steam

## **Steam Pressure Control**



## **Water Fill Tank**



## **Lid Clamps**



## **Removable Lid**



## **Vacuum Collection Tank**



## Vacuum & Steam Control



### Vacuum ON/OFF

- Push button to turn ON vacuum
- Light must be solid before starting (*no blinking light*)
- Vacuum pressure can be adjusted on the hose handle
- Wet/dry vacuum can be used independently or with the steam and extraction
- Utilize the vacuum to reduce surface moisture while cleaning
- **Vacuum will only operate on Low & Medium when using steam**
- **Max Speed** can only be used when using the vacuum independently without steam or extraction

### Add tap water to extraction bottle



### Steam Button

- Push button to start building steam pressure.
- Blinking light = boiler is heating and building pressure.
- Light will turn solid when ready.
- Steam light will start blinking during use. This means boiler is heating.
- **RED** light = low water

### Steam Pressure Control



Most cleaning jobs can be performed on low or medium steam setting.

# Quick Start

## 1) REMOVE TANK LID

- Lift both silver handles to remove lid



## 2) ADD WATER

### 1) Steam Reservoir Tank

- Lift lid and add water (tap water)

### 2) Vacuum Collection Tank:

- Add water to fill mark
- Reassemble into SeaHawk and lid



### 3) Extraction Bottle

- Add water and insert

## 3) ATTACH HOSE

- Insert the vacuum hose with the release button on top

## 4) PLUG INTO ELECTRICAL OUTLET

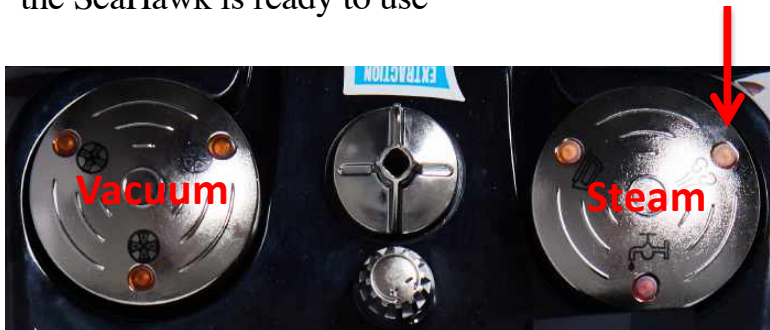
- The SeaHawk should be the only appliance plugged into the power outlet
- Use only a 12 gauge / 15AMP rated or higher extension cord
- It will take 5 minutes for the SeaHawk to heat and be ready to use



ON/OFF

## 5) ON/OFF – Push BOTH the Steam & Vacuum Button

- Once the boiler reaches working pressure, the **Orange** light will go solid and the SeaHawk is ready to use



## Quick Start

### 6) BLEED THE HOSE

Pull the trigger on the hose handle for 10 seconds to **BLEED** excess water from the hose. Hold over sink to catch excess water.

- When only steam is released from the hose, your SeaHawk is ready to use



### 7) STEAM CONTROL DIAL controls the amount of steam released.

- **Increase** steam pressure by turning the dial toward the (+) sign
- **Decrease** steam pressure by turning the dial toward the (-) sign
- Turning the dial all the way to (-) is the lowest possible setting and *no steam will be released from the hose*



### 8) VACUUM

Push the vacuum button on the SeaHawk to turn ON the vacuum.


- One solid light = LOW vacuum
- Two lights = Medium vacuum
- If lights are blinking, push the vacuum button again on the SeaHawk
- Press the vacuum button  on the hose handle to activate
- Increase or decrease suction, push and HOLD the vacuum power button on the handle 
- To turn the vacuum OFF, push the power button on the handle



**The vacuum can only be used on low or medium setting while using the steam or extraction function.**

### 9) EXTRACTION

When activated, the extraction feature sprays hot water along with steam for deep cleaning.

- Fill extraction bottle with water and insert on back of the SeaHawk.
- Activate: Push and hold the  button on the hose handle
- The light on the handle turns ON during extraction mode



### 10) REFILLING

- When your SeaHawk runs low on water, the **Red** low water light on the SeaHawk comes on and the steamer will start beeping
- Push the steam button on the SeaHawk to reset the alarm

## Shut Down & Helpful Hints

### SHUT DOWN

- 1) Push ON/OFF button.
- 2) Clean vacuum collection Tank.
- 3) Remove the collection tank and drain contents from the vacuum reservoir and steam reservoir tank. Clean the tank and remove the yellow nebulizers for additional cleaning. Rinse with hot water until all residue and stains on the tank wall have been removed.
- 4) Empty hot water / extraction bottle.
- 5) Clean the exterior of the SeaHawk with a wet cloth.
  - Do not use solvents or detergents that could damage the plastic surface
  - Use hot soapy and water to clean brushes and nozzles

If you have been cleaning a dirty or greasy surface, it is recommended that you clean the vacuum hose before shutting down.

- Clean vacuum hose by activating the vacuum mode and suck water through the hose

**After each cleaning, prepare the SeaHawk for its next use, by refilling all water and vacuum tanks.**

### HELPFUL HINTS

- 1) Set steam control to low or medium steam pressure for most cleaning applications. High steam pressure is best utilized for only extreme stains or dirty areas.
- 2) Use tap water for quicker heating. You may use distilled water, but the SeaHawk will take longer to heat.
- 3) Use steam only when sanitizing a surface area.
- 4) Extraction is best used for deep cleaning including floors and upholstery.



# Extraction

Your steam vacuum uses a separate reservoir tank to inject water into the steam as it's released from the extraction nozzle. Use the extraction function in combination with the vacuum for deeper cleaning of soft and hard surfaces.

- Use the extraction nozzle for cleaning furniture, curtains, mattress, windows, walls, and floors.
- After cleaning, use the vacuum to remove excess water for faster drying.



## Small Extraction Nozzle



NO ATTACHMENT →

Carpet / Curtains / Furniture  
Mattresses / Soft Surfaces



Squeegee / Brush Insert →

All hard surfaces



Squeegee Insert →

Windows / Mirrors / Walls



Nylon Brush Insert →

Use the nylon brush to agitate the  
surface area before extracting

## Large Extraction Nozzle



NO ATTACHMENT →

Carpet / Curtains / Furniture  
Mattresses / Soft Surfaces



Squeegee / Brush Insert →

All hard surfaces



Squeegee Insert →

Windows / Mirrors / Walls



## Accessories (to order visit [www.ussteam.net](http://www.ussteam.net))



Hose  
(Part # SV7778)



Extension Wands – Set of 2  
(Part # SV1594)



Extraction Bottle (#SEA5168)



Floor Brush (# SV0596)



Small Extraction Nozzle  
(Part # SV7314)



Squeegee / Brush Insert (SV7326)



Squeegee Insert / (SV#7329)



Nylon Brush Insert (SV#7664)



Large Extraction Nozzle  
(Part # SV8011)



Squeegee Insert  
(SV#8015)



Squeegee / Brush Insert  
(SV#8012)



### Brushes

- 1" Round Nylon
- 1" Round Brass
- 3" Round Nylon
- 3" Triangle Nylon
- 3" Round Brass

Vacuum Attachment  
(Part # SV5645)

Short Jet Nozzle  
(Part # SV7302)

## Troubleshooting

PROBLEM	SOLUTION
Beeping	<ol style="list-style-type: none"> <li>1) The steam tank or the extraction bottle is out of water. Refill both tanks and restart the SeaHawk using the ON/OFF Button.</li> <li>2) The vacuum collection tank is full. Empty and refill with clean water.</li> </ol>
Orange light is flashing	This is OK, it means the boiler is working and heating.
No power	<p>The SeaHawk should be the ONLY appliance plugged into the electrical outlet:</p> <ul style="list-style-type: none"> <li>➤ Check the fuse box for tripped circuit breaker</li> </ul> <p>If using an extension cord, it must meet the following requirements:</p> <ul style="list-style-type: none"> <li>➤ Use Minimum 12 gauge / 15AMP</li> <li>➤ 25 ft. max length</li> </ul>
No steam coming out of hose	<ol style="list-style-type: none"> <li>1) Is the water in the boiler heated and the orange indicator light changed to solid?</li> <li>2) Is the steam control adjustment knob turned to the closed position?</li> <li>3) Check the child lock on the hose handle.</li> </ol>
No response from buttons on hose handle	Check and reconnect the hose
During the warm-up phase the alarm signals	<p>The boiler has pulled all the water from the steam reservoir tank:</p> <ul style="list-style-type: none"> <li>➤ Refill the steam reservoir tank</li> <li>➤ Push the ON/OFF button on the console to reset alarm</li> </ul>
When attempting to use the extraction function, the alarm signals	<p>Is the extraction bottle inserted on the SeaHawk correctly?</p> <ul style="list-style-type: none"> <li>➤ Check water in the extraction bottle</li> <li>➤ Check and reconnect hose</li> </ul>
Vacuum power is insufficient	<p>Empty and replace water in vacuum collection tank.</p> <ul style="list-style-type: none"> <li>➤ Check the hose and accessory connections</li> <li>➤ Check the hose and accessories for particle blockage</li> </ul>
The hose or accessories have an unpleasant odor	Dirt has accumulated in the hose or filter: Clean both and reinsert.

# Maintenance

## AFTER EACH USE

- 1) Use hot, soapy water to clean brushes and nozzles.
- 2) Clean vacuum hose by activating the vacuum mode and suck water through the hose.
- 3) Clean the exterior of the SeaHawk with wet cloth.
  - Do not use solvents or detergents that could damage the plastic surface
- 4) Clean Vacuum Collection Tank:
  - Remove the tank and drain water from the vacuum and reservoir tanks
  - Clean the tank and remove the yellow nebulizers for additional cleaning
  - Rinse with hot water until all residue and stains on the tank wall have been removed

## WARNING

The yellow nebulizers may be removed for cleaning but must be replaced before using. Using the SeaHawk without nebulizer filters could lead the serious damage.

## EVERY 6 MONTHS

- De-Scale the boiler

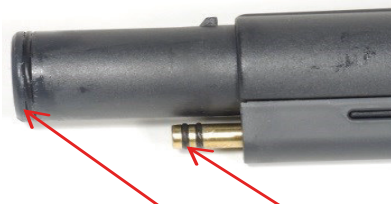
## YEARLY

- Replace the O-Rings on hose handle and extension wands

Hose Handle



Extension Wands



## De-Scaling

To extend the life of your SeaHawk, we recommend de-scaling the boiler and the electronic sensor every 6 months. After prolonged periods of activity, lime scale deposits build up in the boiler and can make the boiler unusable.

### **How to De-Scale:**

- 1) Unplug from the wall.
  - The boiler should be cooled to room temperature
  - Remove the vacuum collection tank and empty
- 2) Turn the steamer upside down, identifying the boiler cap.
  - Unscrew by turning counter-clockwise and remove
  - Clean the sensor on the boiler cap with a scouring pad removing any encrusted deposits
- 3) De-scaling the boiler:
  - Pour de-scaling solution consisting of 1 cup of vinegar and 1 cup of water into the boiler and replace the cap by turning clockwise until tight
- 4) Turn the SeaHawk ON for approximately 1 minute, then turn off.
  - *Leave de-scaling solution in the boiler for 60 minutes*
- 6) Empty the de-scaling solution from the boiler by turning over the SeaHawk and removing cap draining the excess de-scaling solution.
- 7) Fill boiler with tap water to rinse.
- 8) If the rinse water is clear of mineral deposits, then the SeaHawk is ready for use.
  - You may need to re-rinse the boiler if the water is not clear

# Notices

**Read all instructions before using this steam cleaner.**

**WARNING: STEAM GENERATED BY THE STEAM CLEANER IS EXTREMELY HOT AND WILL CAUSE INJURY IF IT COMES IN CONTACT WITH THE SKIN OR EYES. USE AS DIRECTED BY THE MANUAL AND ONLY AIM THE STEAM HANDLE AT THE CLEANING AREA.**

## **WARNING**

- DO NOT leave the steam cleaner plugged in while unattended
- Turn off all controls and unplug the electrical cord when not in use
- DO NOT use with a damaged cord or plug
- NEVER attempt to disassemble this product in a way not instructed in this manual
- DO NOT handle the electrical plug with wet hands
- DO NOT use near children
- DO NOT pull or carry by cord
- Keep body, hands, and feet away from nozzle or brush steam / Steam can cause burns
- ALWAYS set safety switch on hose handle into the locked position when not in use
- Not setting safety switch to locked position could result in an injury
- ALWAYS test a small area before cleaning a large area on any type of surface to make sure no damage will occur
- DO NOT expose machine to freezing temperatures while not in use
- DO NOT store gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance

## **ELECTRICAL CONNECTIONS**

**The steam cleaner uses 110 Volts and will pull 13.1 Amps.** It should be the only appliance plugged into an outlet.

- *Use only a 12 gauge / 15AMP rated or higher extension cord*
- Any alteration of electrical cord supply on this steam cleaner will void all warranties
- Make sure all switches on front of unit are in the off position before plugging unit into electrical outlet
- For circuit breaker protection, plug the unit into an outlet isolated from other equipment or turn the other equipment off while using the steam cleaner
- The combined electrical amperage of other equipment and the steam cleaner together may cause a circuit breaker to trip.
- Always press the power button to OFF before you unplug the unit
- Removing the ground prongs from the power cord will void any and all warranties and can cause risk of shock or injury

In order to reduce the risk of fire, electric shock, personal injury or damage to property, follow these instructions carefully. When using electrical appliances, basic safety precautions should be followed.

**KEEP FOR YOUR RECORDS. THIS MANUAL MUST BE RETAINED FOR FUTURE REFERENCE. PLEASE READ, UNDERSTAND AND FOLLOW THE INSTRUCTIONS AND WARNINGS CONTAINED IN THIS MANUAL BEFORE USING THIS VAPOR STEAM CLEANER.**

# Warranty & Repair

## **SERVICE AND SUPPORT**

Many issues can be resolved by calling our service center at **(817) 888-8313** / Monday-Thursday 9-5 p.m. CST, and Friday 8-12 p.m.

All repairs must have an RMA.

RMA's can be requested from the website: <https://ussteam.net/repair>

Steps for Repair:

1. Request RMA.
2. RMA number will be emailed along with a shipping label.
3. Box up your steamer and include Repair Form.
4. Go to FedEx for drop off.
5. DO NOT SEND IN A REPAIR WITHOUT AN RMA.

## **WARRANTY**

Your steamer comes with a warranty which becomes effective on the date of purchase from US STEAM and is granted to the initial customer and is nontransferable. Any claims under this warranty must be made before the end of the applicable warranty period.

Your steamer is warrantied for a period of 1-year from original date of purchase for defective material, parts, and workmanship. The warranty EXCLUDES accessories, attachments and normal wear parts, when used in accordance with operating instructions under normal and reasonable use.

During the term of the warranty, all labor and parts to place your product in proper operating condition will be a covered service. You have an EXTENDED warranty covering 2 additional years for defective boiler or heating element. Extended warranty does not include labor cost and return shipping. US STEAM's responsibility is limited to repair, replacement, credit or refund, any of which may be selected by US STEAM at its sole discretion.

The limited warranty covers only defects arising from normal use and does not include malfunctions or failures arising from: misuse, abuse, neglect, alteration, usage not in accordance with user manual and instructions, depletion of consumables, acts of nature, or damage caused by repairs where such repairs were made without US STEAM's express approval.

### **Warranty is Void:**

- Damage due to misuse, abuse, negligence, and normal wear related to the product usage
- Any repair or attempted repairs outside of the US STEAM Service Center will void all warranties
- Lack of proper maintenance or use not in accordance with the provided instructions and/or owner's manual
- Disassembly or attempted disassembly of your steamer
- If the steamer is designated for residential but utilized in a commercial application
- Using an improper electrical source such as using an extension cord that is not at least *12 gauge / 15AMP rated or higher extension cord*
- Adding chemicals or cleaning solution to the boiler or reservoir tank
- Parts subject to wear and tear not determined defective or items such as O-rings, brushes, hoses, accessories

## **GOVERNING LAW, JURISDICTION AND COSTS**

All disputes arising out of or related to the warranty shall be governed by the laws of the State of Texas. In the event the customer and US STEAM® LLC are unable to resolve any customer dispute, and any collection action, suit, or other judicial proceeding is commenced, the prevailing party in any such action, suit, or proceeding shall be entitled to recover any cost and attorney fees incurred.



<b>Restaurant</b>	<b>Floors, Kitchen, Grills &amp; Bathrooms</b> Chemical free cleaning in all food prep and storage areas.
<b>Hospital</b>	<b>Patient Beds, Wheelchairs &amp; Curtains</b> Steam is a proven killer of virus and infection causing germs
<b>Grocery</b>	<b>Delis, Freezers &amp; Butcher</b> Chemical free cleaning in areas of food storage and preparation.
<b>Office</b>	<b>Desk, Tables &amp; Partitions</b> Cleaning with steam guarantees a clean, germ-free work environment increasing productivity, employee retention and reducing sick days.
<b>School</b>	<b>High Touch Areas, Bathrooms, Locker Rooms &amp; Gym Mats</b> Steam kills on contact, no dwell time.
<b>Gym</b>	<b>Equipment, Lockers &amp; Saunas</b> Kill viruses and germs found on workout equipment and gym floors.
<b>Day Care</b>	<b>Toys, Playgrounds &amp; Beds</b> Steam clean high touch areas where kids pass germs. Extreme cleaning with steam can reduce sick days for kids and employees.
<b>Automotive</b>	<b>Seats &amp; Floors</b> Combine steam and extraction into one system for more efficient detailing.

## *A Better Way to Clean*



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